Security Project Management-
The Human Factors

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“HUMAN FACTORS”

....Just who are they?
The Stakeholders

- Several Levels of Involvement
  - First Level:
    - Owners and Owner’s Representatives
    - Architects and Engineers
  - Second Level:
    - Construction Managers
    - End Users
    - Security Department
  - Third Level:
    - Sub contractors
    - Security Integrator
  - Fourth Level:
    - AHJ
    - Commissioning Agents
Managing People and Things

YOU MUST FIRST MANAGE YOURSELF

- Managing your subcontractors
- Managing your crews
- Managing the stakeholders
- Managing time- yours and others
- Managing delays (weather, illnesses, etc.)
- Managing the scope
Resources

- Know the project leads in all facets – get to know them
- Know the emergency protocols and procedures
- Know the time durations for each facet of the project
- Be On Time
- Praise in public – council in private
- Remember that “NO” and “I don’t know” are answers
- Set the example
Overcoming Obstacles

Every Obstacle is an Opportunity

- Scheduling conflicts (internal to your teams)
- Material deliveries and delays (managing your vendors)
- Sub Contractor delays (expect the unexpected)
- Owner/User issues
- The dreaded “AHJ”
Solutions

- Become a resource to the project
- Learn all you can
- Share your knowledge
- If you don’t have the answer – find it – someone has it
- It’s old but….There is no “I” in TEAM- be a team player
- Become the “Go To” person on the project
In Closing

- Managing people can be both a challenge and a pleasure. The more confident you are in your skills and knowledge as a project manager the better you will be able to manage.
- Always be learning – no one person knows everything – we all have things we can learn from others.
- Share the knowledge you have with those you work with. Become a resource in our industry.
- You have chosen a great industry to be a part of – Be proud of who you are and what you do – it will show in your work and those around you!
“This project is extremely important, but it has no budget, no guidelines, no support staff and it’s due tomorrow morning. At last, here’s your chance to really impress everyone!”
Thanks !